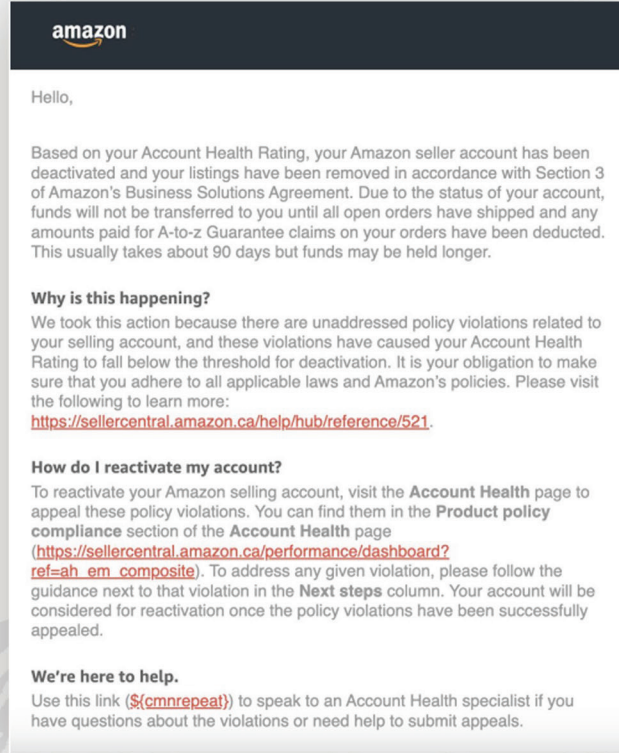




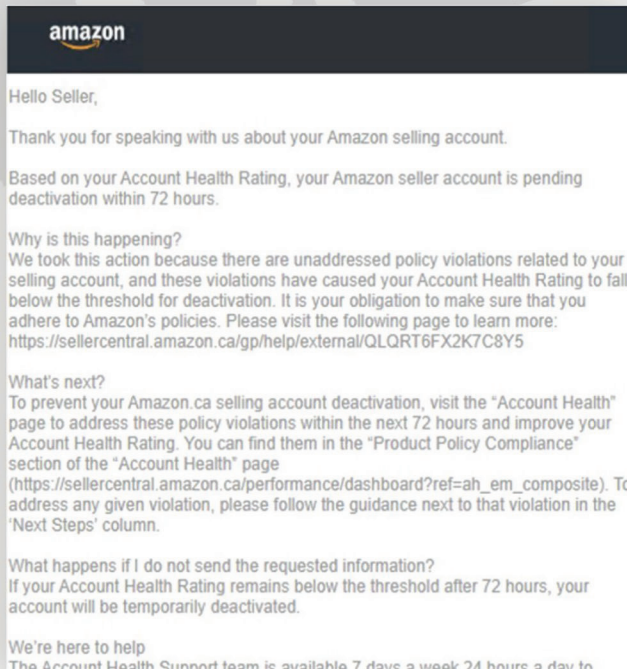
# MZN SUSPEND MAİLLERİ

*"MZN her zaman yanınızda"*

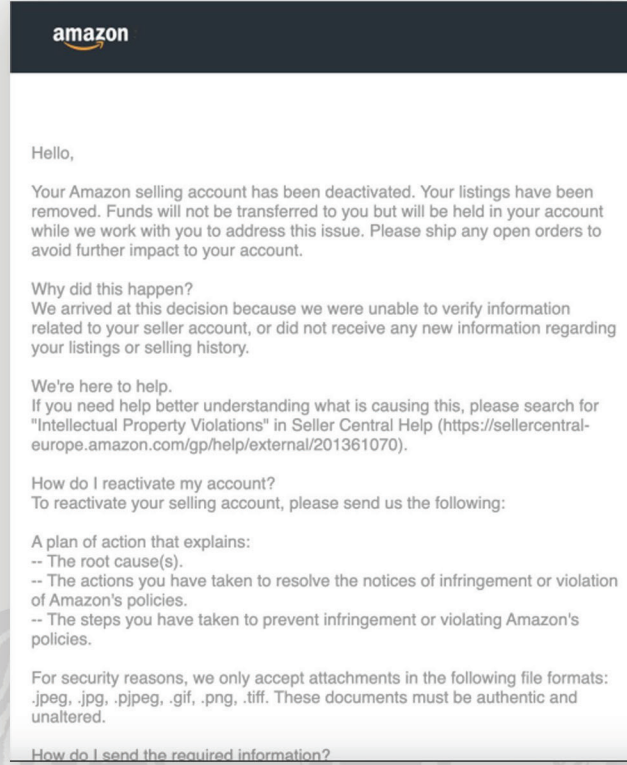
# 1. AHR



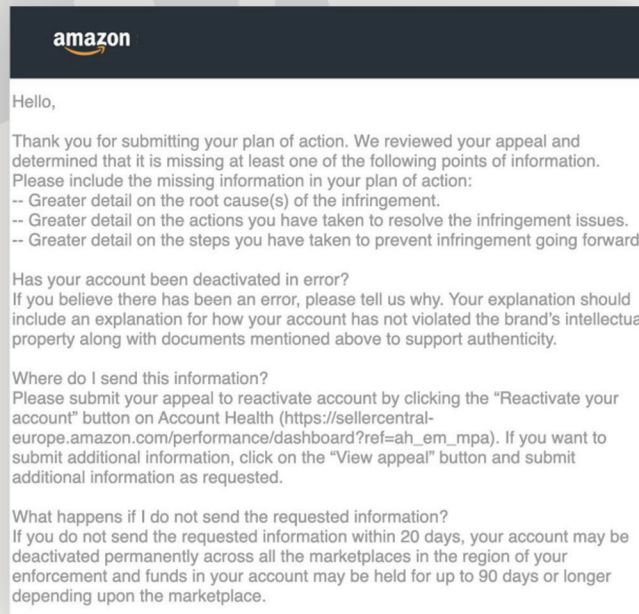
## 2. AHR ÖNCESİ GELEN MESAJ



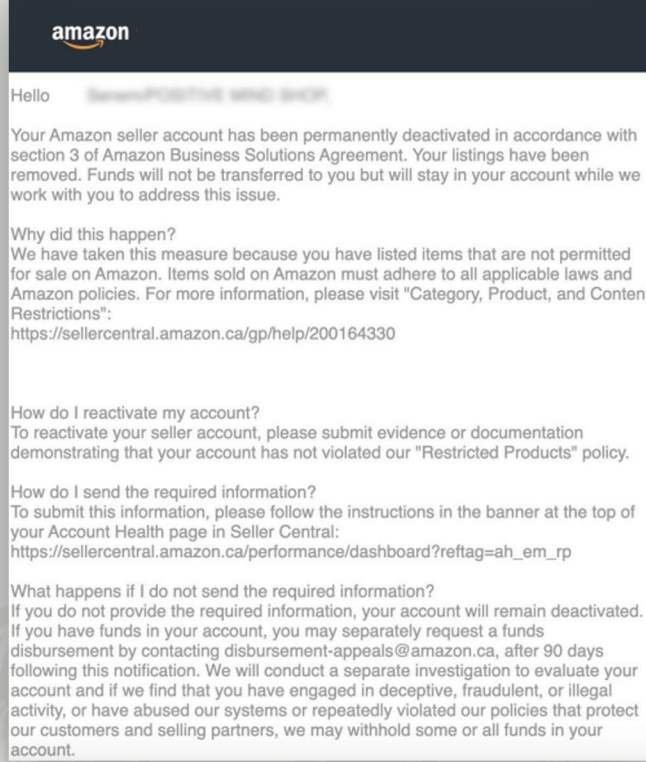
### 3. FİKRİ MÜLKİYET



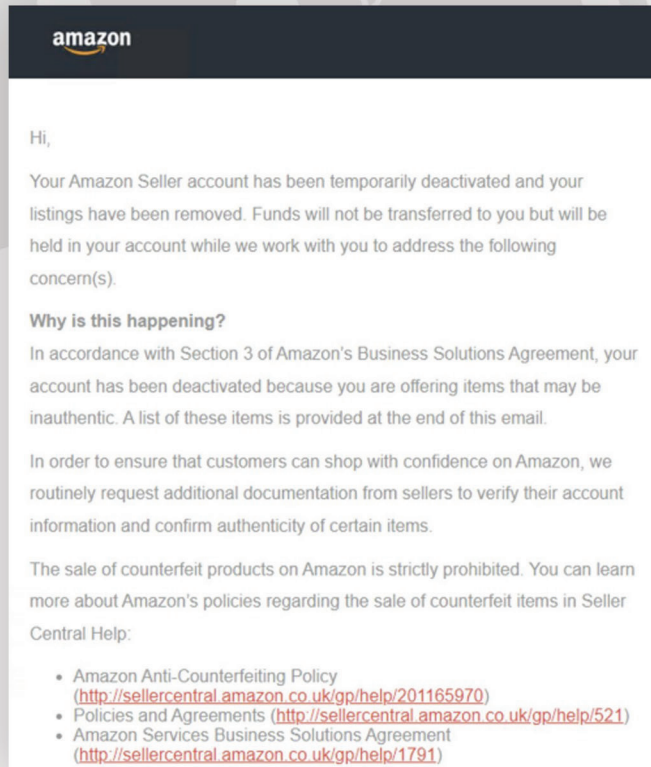
### 4. APPEAL REDDEDİLME MAİLİ



## 5. KISITLANMIŞ ÜRÜN



## 6. 3 ASIN (ÜRÜN ORJİNALLİĞİ)





## 7. 3 ASIN (ÜRÜN ORJİNALLİĞİ)

**amazon**

Hello

Your Amazon Seller account has been deactivated and your listings have been removed because you have not sent us acceptable information to address the concern(s) with your Amazon selling account. Please ship any open orders. Funds will not be transferred to you but will be held in your account while we work with you to address this issue.

**Why is this happening?**  
Your Amazon seller account has been deactivated in accordance with section 3 of Amazon's Business Solutions Agreement. We previously emailed you to request additional information that we needed to verify the authenticity of your products, and we did not receive a sufficient response to reactivate your Amazon selling account.

**How do I submit the required information?**  
To submit this information, follow the instructions in the banner at the top of your Account Health page in Seller Central: [https://sellercentral-europe.amazon.com/performance/dashboard?ref=ah\\_em\\_pq](https://sellercentral-europe.amazon.com/performance/dashboard?ref=ah_em_pq)

**What happens if I do not submit the required information?**  
If you do not provide a valid appeal, or choose not to appeal the deactivation, 90 days after receiving this notification, you may separately request a funds disbursement by contacting [disbursement-appeals@amazon.co.uk](mailto:disbursement-appeals@amazon.co.uk).

We will conduct a separate investigation to evaluate your account. We may withhold some or all of the funds in your account if we find that you have engaged in deceptive, fraudulent, or illegal activity; abused our systems; or repeatedly violated our policies that protect our customers and selling partners in accordance with the Funds Withholding Policy: <https://sellercentral.amazon.com/gp/help/9RA9LYBJ3QP27M6>

## 8. AÇILIŞ SUSPENDİ

Hello,

Thank you for submitting your appeal. We have received your submission but do not have enough information to reactivate your account at this time.

**Why did this happen?**  
We were unable to verify the documents that you provided.

**How do I reactivate my account?**  
To reactivate your account, please confirm that there is a valid credit card on file and submit one of the following documents:  
-- A business license if applicable  
-- A utility bill dated for piped gas, natural gas, electricity, piped water, mobile phone, fixed-line phone, or internet service

The document must meet the following requirements:  
-- It must contain the following information: your name and address, the service provider's name and additional information such as date of issue and due date, service provider's address, service provider's logo, and usage details if applicable.  
-- Your name and address must be visible and match the name and address that you entered in Seller Central.  
-- It must have been issued in the last 90 days.  
-- It must be a full page and unobstructed including corners.  
-- It must have a high definition and be clear and readable. The required information must be visible and in focus.  
-- It must be authentic and unaltered.  
-- It must not be protected with a password. You can reupload the same document without the password protection or upload a photo of the document. For security reasons, do not reply to this email with the password.  
-- It must not be a screenshot.  
-- It must be in one of the supported languages. Supported languages include Arabic, Simplified Chinese, Dutch, English, French, German, Hindi, Italian, Japanese, Korean, Polish, Portuguese, Spanish, Swedish, Tamil, Thai, Turkish, and Vietnamese. If the documents are not in one of the supported languages, you must submit a notarized translation into one of the supported languages along with the original document.  
-- It must be a PDF, JPG, PNG, or GIF file.

**How do I submit the required documents?**  
To submit the required documents, go to the banner at the top of the "Account Health" page in Seller Central, click "Submit new information," and then provide the required information: [https://sellercentral.amazon.com/performance/dashboard?ref=ah\\_em\\_ap](https://sellercentral.amazon.com/performance/dashboard?ref=ah_em_ap)

We're here to help  
For more information on our requirements, go to "Amazon Services Business Solutions Agreement": <https://sellercentral.amazon.com/gp/help/G1791>

## 9. AÇILIŞ SUSPENDİ SONRASI NİHAİ RET KARARI

Dear [Name Redacted],

Your Amazon Seller account has been deactivated in accordance with section 3 of Amazon's Business Solutions Agreement. Your listings have been removed. Funds will not be transferred to you but will stay in your account while we work with you to address this issue. Amazon's Business Solutions Agreement can be found at <https://sellercentral.amazon.com/go/help/1791>

**Why did this happen?**  
After reviewing your account and the information you provided during your virtual identity verification, we observed that you have supplied documentation to Amazon which appears to be forged or manipulated. We previously requested these documents from you to verify your identity. All requested documents must be authentic and unaltered.

**We're here to help**  
If you have questions about the information requested above or if you believe your account has been deactivated in error, please contact us by following the instructions in the banner on the top of your Account Health page (<https://sellercentral.amazon.com/performance/dashboard>).

After 90 days following this notification, you may separately request a funds disbursement by contacting [disbursement-appeals@amazon.com](mailto:disbursement-appeals@amazon.com). We will conduct a separate investigation to evaluate your account and if we find that you have engaged in deceptive, fraudulent or illegal activity; or have abused our systems or repeatedly violated our Policies that protect our customers and selling partners, we may withhold some or all funds in your account.

You can view your account performance at <https://sellercentral.amazon.com/performance/dashboard> or select Account Health on the home screen of the Amazon Seller app on your iOS or Android device. The Account Health page shows how well your account is performing against the performance metrics and policies required to sell on Amazon.

-- Download iOS App at (<https://itunes.apple.com/na/app/amazon-seller/id794141485>)  
-- Download Android App at (<https://play.google.com/store/apps/details?id=com.amazon.sellermobile.android&hl>)

Merchant Credit Team  
Amazon.com

## 10. DROP POLİTİKASI- DOLANDIRICILIKTAN GELEN

**amazon**

Hello [Name Redacted],

Your Amazon.com seller account has been deactivated in accordance with section 3 of the Amazon Business Solutions Agreement. Your listings have been deactivated, and any open orders have been canceled.

**Why did this happen?**  
We discovered information that indicates your Amazon seller account has engaged in deceptive, fraudulent, or illegal activity. Information available to us indicates that this account has misused Amazon services by improperly handling buyer data and violating our Drop Ship policy: <https://sellercentral.amazon.com/go/help/g201609410>

This conduct violates the Amazon Services Business Solutions Agreement (<https://sellercentral.amazon.com/go/help/external/g1724>) and the Seller Code of Conduct (<https://sellercentral.amazon.com/go/help/g1882>). As a result, we have closed your Amazon seller account to prevent harm to our customers, other selling partners, and our store.

As a reminder, the Seller Code of Conduct requires that sellers act fairly and honestly on Amazon to ensure a safe buying and selling experience. Amongst other requirements, the Code of Conduct states that all sellers must:

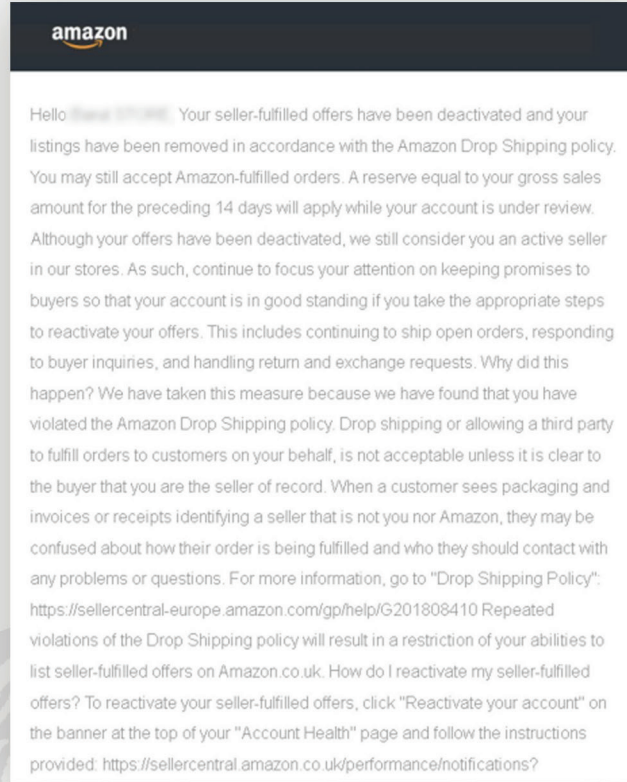
- Provide accurate information to Amazon and our customers at all times.
- Act fairly and not misuse Amazon features or services.

Has your account been deactivated in error?  
If you believe there has been an error, submit an explanation from the email that you used to register your Amazon account. Your explanation should include evidence or examples that demonstrate your account complies our terms and conditions or policies. This may include:

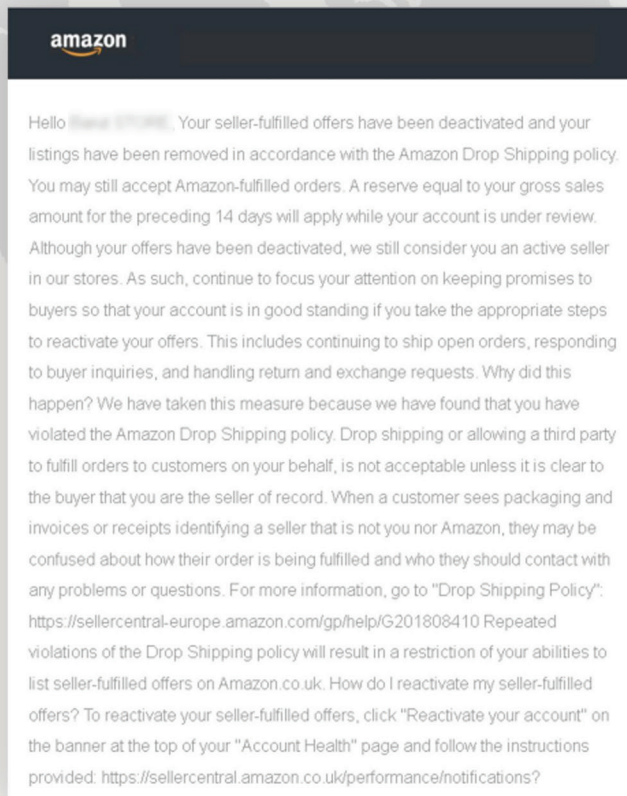
- Evidence that you have not misused Amazon services or improperly handled buyer information.
- Evidence of inventory to support your sales. This should include invoices or receipts from your supplier.
- Evidence that you are an authorized retailer or supplier for your listings.
- If you have employed a third-party drop-shipping service, provide evidence of this agreement and authorization for access to your account.
- If you are facing logistics issues that are impacting proper fulfillment of your orders, provide reasons and supporting evidence associated with these for consideration during your review.

How do I send the required information?  
Submit this information to [selling-partner-action-review@amazon.com](mailto:selling-partner-action-review@amazon.com).

# 11. DROPSHIPPING İNCELEMESİ

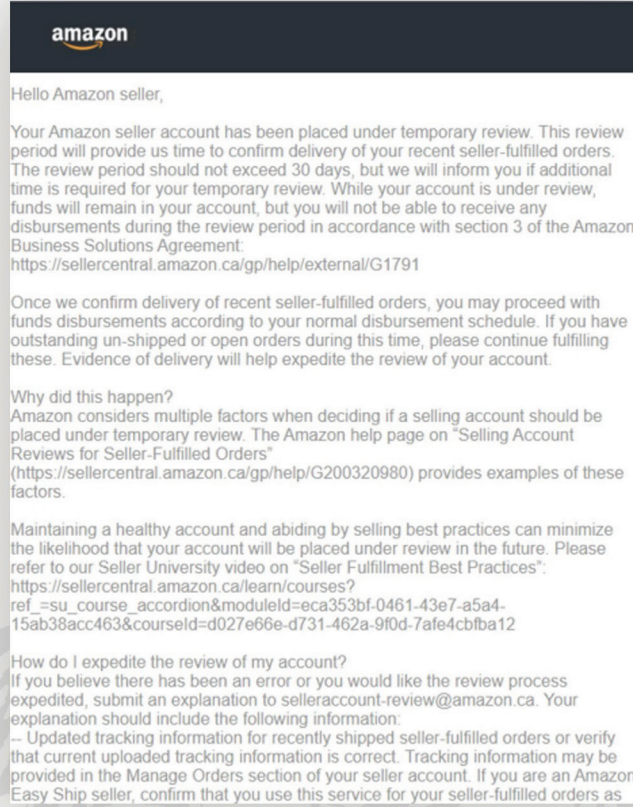


# 12. FBM KAPANMA

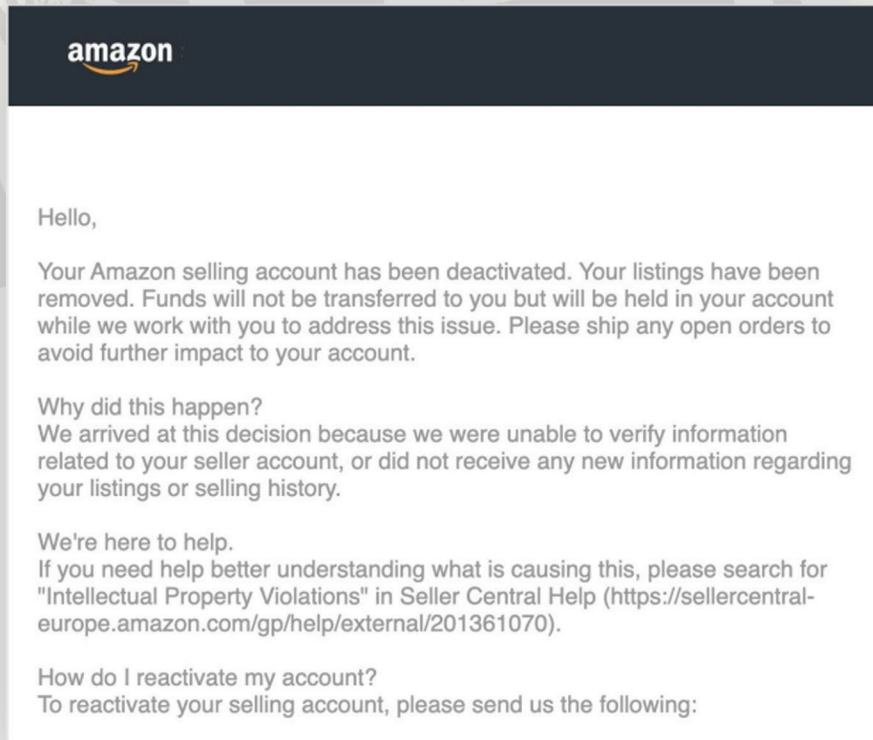




# 13. HIZLI SATIŞ İNCELEMESİ



**Daha önce istenen bilgileri göndermediniz mesajı bu mail geliyorsa öncesinde ne istediklerine bakmak lazım.**





# 14. İLİŞKİLENDİRİLMİŞ HESAP

**amazon**

Hello,

Your Amazon.ca Seller account has been deactivated in accordance with section 3 of Amazon's Business Solutions Agreement. Your listings have been disabled. Funds will not be transferred to you but will be held in your account while we work with you to address this issue. This may take up to 90 days, but funds may be held longer. Please ship any open orders to avoid further impact to your account.

**Why is this happening?**

You have a separate account UTC+business+store which was enforced for violating one of our policies. As a result, you may no longer use the AG Business STORE to sell on Amazon.ca.

**How do I reactivate my account?**

In order to reactivate this Selling account, AG Business STORE please follow the below steps:

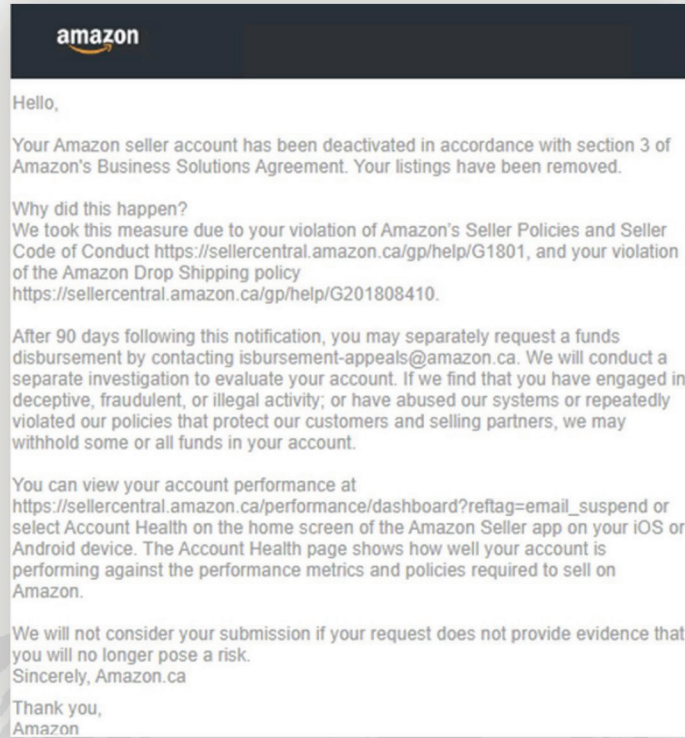
1. You must first reactivate the account associated with UTC+business+store by submitting an appeal. Please follow the instructions in the communication received for that account.
2. Once you have successfully reactivated that account, please submit an appeal to reactivate the current account, AG Business STORE by using this link: <https://sellercentral.amazon.ca/performance/notifications>. When submitting the appeal, you will need to provide us with the name of the account that was reactivated and the date of reactivation.

**What if I don't own the account – UTC+business+store ?**


If you believe you do not own the other account, please follow the below steps:

1. If you once owned the account/were a rights owner but no longer own it/no longer have account rights, please submit an appeal following this <https://sellercentral.amazon.ca/performance/notifications> and provide supporting documentation to show that you no longer own it/no longer have any relationship to this account. Supporting documentation may include

## 15. COC



## 16. FAIR PRICE

Dear 

We received your submission but do not have enough information to reactivate your account at this time.

We observed that your listings may include inaccurate information, such as pricing. In order to ensure that customers can shop with confidence on Amazon, we routinely request additional documentation from sellers to verify their account information and confirm the accuracy of their listings. You can find the Amazon policies regarding information accuracy in Seller Central Help, including:

- Selling Policies and Seller Code of Conduct (<https://sellercentral.amazon.ca/gp/help/G1801>)
- Amazon Marketplace Fair Pricing Policy (<https://sellercentral.amazon.ca/gp/help/external/G5TLIVIK7HUVMN77A>)